

DRUMMOND MTL10/15/20/20B Mk3 Recall – End user Communication.

During routine QA testing of the MTL10 / 15 / 20 / 20B Mk3 Martindale found three units which had an intermittent indication. On examination this has been found to be caused by sealant contamination of the internal probe contact spring. The tested units which failed showed partial illumination, but an application of significant force caused the lamps to extinguish.

There have been no reported faults from users, but there is a very small possibility that units with intermittent faults could have passed QA both at the factory and at Martindale Electric. This could have serious safety implications when using MTL10 / 15 / 20 / 20B Mk3 to prove circuits dead.

Using an abundance of caution Martindale Electric is recalling all MTL10 / 15 / 20 / 20B Mk3 manufactured since the Mk3 version entered production in September 2023

Affected models are:

MTL10 S/No 309xxxxxxx-317xxxxxxx
MTL15 S/No 309xxxxxxx-315xxxxxxx
MTL20 S/No 313xxxxxxx-314xxxxxxx
MTL20B S/No 314xxxxxxx

Mk2 Models with serial numbers lower than those mentioned above are not affected.

Some Mk2 models were still being shipped into 2024, so it is important to check serial numbers. If in doubt please contact Martindale Electric support for advice on 01923 441717.

Martindale apologise for the inconvenience this will cause users, but safety is of paramount importance. The MTL10 / 15 / 20 / 20B Mk3 housing has been redesigned internally to remove the possibility of contact spring contamination.

Martindale will exchange returned MTL10 / 15 / 20 / 20B Mk3, within the recall serial number range, with new units. Replacement units have a label "QC Checked" applied to the packaging and will have serial numbers 321xxxxxxx or higher on the unit itself.

Important Actions

1. Check the MTL10 / 15 / 20 / 20B against the serial numbers above: **Immediately stop using unit if the serial number falls within the affected range.** Units with S/No 321xxxxxxx and higher are not subject to recall.
2. Return Process: Please arrange for the return of the affected units.
3. Once the returned units are received, Martindale will exchange them with new units as soon as possible. Every effort is being made to expedite replacement units

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