



Product Safety Recall



CAVIUS CARBON MONOXIDE (CO) ALARM 4002

Product Description: Battery powered residential CO alarm. Further details are available here:
<https://www.cavius.com/10-year-co-alarm/>.

Model number: 4002 / CV4002

SKU number: Cavius 4002-xxx where xxx is 001, 002, 003, 004, 006, 008 or 012.



Why the product is recalled:

Delayed response time for triggering the alarm.

Hazard: Exposure to carbon monoxide may cause headaches and illness.



Action required:

- Contact Kidde Safety Europe Ltd (find below the contact information), to find out how you can return your product.

Upon return, you will be provided with an alternative replacement product model K10LLCO, **free of charge**.

If you do not wish to accept a replacement product, you can alternatively request a refund from CPC.

For further assistance in identifying your batch code, please use this QR code:



We thank you for your trust and understanding.

Kidde Safety Europe Ltd / Customer Service contact:
admin.kiddesafety@carrier.com / +44 3337 722227